

## Referral FAQs

### Why the change?

We plan to come together under one name as Mindpath Health. This is the first step that will enable us to amplify our shared voice and vision. Our patients, clinicians, and team are at the heart of everything we do. We are putting this stake in the ground to reshape behavioral healthcare. As Mindpath Health, our combined expertise will allow us to provide more access, improve outcomes, drive growth and continue to support our patients and uplift communities as one.

### Who is coming together?

All practices in the Community Psychiatry + MindPath Care Centers family are joining together. There are some practices at different stages of the rebrand process such as [Linda Berlin, PsyD and Psychological Associates](#), [Vertava Health of Ohio](#) who will go through a cobranding period. This could take up to six months before becoming fully Mindpath Health. To learn more about the practices who are becoming Mindpath Health please click the link below.

- [Community Psychiatry](#)
- [MindPath Care Centers](#)
- [Changes Counseling Center](#)
- [Greenville Psychiatric Associates](#)

### Will the referral process change?

Not at this time. Please continue to submit referrals using the same process you are currently using.

### Will receiving referral scheduling updates and visit notes process change?

No, everything will remain as it is for the immediate future, we will let you know if there is a change. We plan to continue to work closely with referring providers and coordinators and elevate communications about your patients' treatment progress.

### Where are your corporate offices located?

Our corporate offices are in Sacramento, CA, Denver, CO and Durham, NC.

### Will your services change?

Not at this time, however our services will grow over time.

### What information should we give our patients if they have questions regarding the name/brand change?

Patients can visit their local office on our website which will have a link available at the top of the page. There they will have access to details about the name change and FAQs regarding their care moving forward.



**What is the new website?**

Our newly branded merged website will be mindpath.com. Check back in January for the launch of the new site. Current websites will be re-directed to the new site once we are live. For now continue to visit the site you already use.

**What should we do with the collateral materials we currently have?**

Keep using them – we are still able to be reached at the contact information listed on your collateral. Once new collateral is developed, we will be sure to share them with you. You can request these from your Referral Relationship Manager.

**Additional Questions?**

We understand that we may not have answered all your questions. Please feel free to reach out to your referral contact with any questions or concerns.

